

Narrative

Town of Natick

Human Services Department

I. Main Purpose of the Department

The Department is a human service agency that:

- provides support services for children, adults, families and the disabled,
- assists in ensuring handicapped accessibility at Natick businesses and public facilities through enforcement of the Americans with Disabilities Act,
- serves as an information resource, providing case management and crisis intervention services
- develops and fosters partnerships with other agencies and organizations for planning and prevention programs,
- assist in the development of young leaders in Natick,
- assists in the planning and implementation of approved community projects which address the youth issues,
- advocates for services with local, state, and federal governments,
- works with the School Department, area social service organizations and state agencies to address service needs.

II. Recent Developments

Demand for social services has been greater than anticipated in Fiscal Year 2005. Examples of service issues facing the Department include instances of drug and alcohol abuse, self-mutilation and undiagnosed Attention Deficit/Hyperactive Disorder.

III. Current Challenges

- Increased demand for social and supportive services.
- Scarce state/federal, foundation funding making it difficult to assist those in need.

IV. Significant Proposed Changes for the Upcoming Fiscal Year and Budget Impact

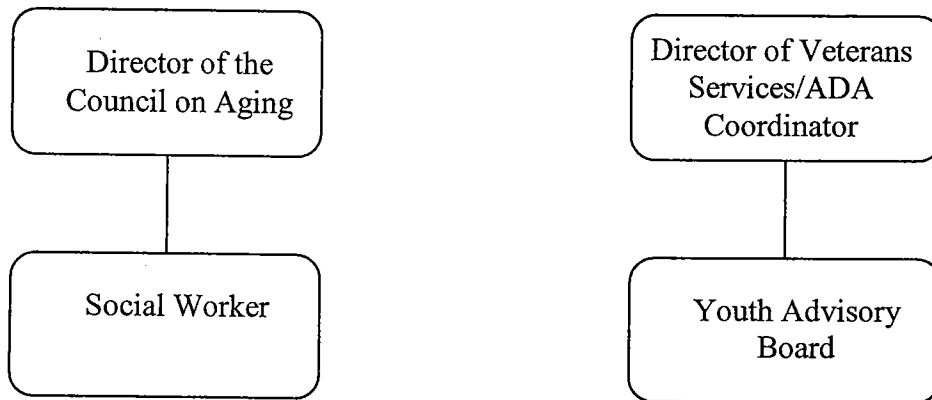
- Additional hours for social work personnel.

V. On the Horizon

- Development of a strategic plan to identify future social service needs and the services to be provided by the Town.
- Identify new directions for the Youth Advisory Board.

Trends in Major Departmental Activities by Fiscal Year						
Activities	2001	2002	2003	2004	Approved 2005	Proposed 2006
1 Information and Case Management	14	20	17	8	50	65
2 Youth Advisory Board Projects	3	3	3	3	3	3
3 ADA Compliance	45	45	50	45	45	45

Human Services Department



Leadership Profiles:

Diana Ryder, Director Council on Aging/Senior Center

- 1990-Present: Director, Council on Aging/Senior Center
- 1987-1990: Executive Director of Elder Affairs, Sharon
- 1986-1987: Adult Foster Care Social Worker, Tri-Valley Elder Services
- 1985-1986: Department of Social Services
- 1980-1985: Case Manager, King Philip Elder Services/HESSCO

Master of Arts Degree, Counseling Psychology
Bachelor of Arts Degree, Sociology

John M. MacGillivray, Director of Veterans Services/ ADA Coordinator

- 1991-Present: Director of Veterans Services and Citizens' Information
- 1986-1991: Statistician/Field Investigator/Authorizer, Massachusetts Department of Veterans Services

Certification: Volunteer Administration (US Department of Veterans Affairs)
Video Production

Executive Board, Massachusetts Veterans Service Officers Association
Co-Founder: Veterans Oral History Project at Morse Institute Library
2000-2003: Commandant, Marine Corps League

Human Services

	No of Staff	Tn Admin Recommendations	2006 Dept Requests	2005 Expended 12/31/04	2005 Appropriated	2004 Actual	2003 Actual	2002 Actual	2001 Actual
Salaries Management		0.00	0.00		0.00	39,420.98	71,668.51	66,827.43	64,881.00
Salaries Part Time Social Worker	1.0	23,594.40	23,594.40	6,618.96	18,296.00	0.00	0.00	0.00	0.00
PERSONAL SERVICES		23,594.40	23,594.40	6,618.96	18,296.00	39,420.98	71,668.51	66,827.43	64,881.00
<i>Council Aging:</i>									
Communication Telephone		400.00	400.00	44.72	600.00	98.83	111.54	137.34	0.00
In State Travel		650.00	650.00	10.00	1,000.00	484.17	1,258.80	1,612.20	1,353.82
Service Directory Support		3,900.00	3,900.00	0.00	3,900.00	0.00	0.00	0.00	0.00
Dues & Subscriptions		350.00	350.00	0.00	500.00	705.00	330.00	715.29	342.73
Copy/Mail Center Fees		450.00	450.00	163.33	600.00	438.22	583.79	1,017.90	705.24
Contract Services Outreach Worker		10,000.00	10,000.00	0.00	10,000.00	7,752.71	15,245.36	9,320.20	14,675.68
Sub-Total Tech/Profess Svs COA		15,750.00	15,750.00	218.05	16,600.00	9,478.93	17,529.49	12,802.93	17,077.47
<i>ADA Expenses:</i>									
Communication Telephone		200.00	200.00	0.00	0.00	0.00	0.00	0.00	0.00
In State Travel		375.00	375.00	0.00	0.00	0.00	0.00	0.00	0.00
Dues & Subscriptions		175.00	175.00	0.00	0.00	0.00	0.00	0.00	0.00
Copy/Mail Center Fees		150.00	150.00	0.00	0.00	0.00	0.00	0.00	0.00
Sub-Total Tech/Profess Svs ADA		900.00	900.00	0.00	0.00	0.00	0.00	0.00	0.00
TECHNICAL/PROFESSIONAL SVS		16,650.00	16,650.00	218.05	16,600.00	9,478.93	17,529.49	12,802.93	17,077.47
Office Supplies: Stationary		960.00	960.00	116.50	960.00	326.63	998.86	711.56	952.56
SUPPLIES		960.00	960.00	116.50	960.00	326.63	998.86	711.56	952.56
Youth Advisory - Supplies		500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00
SUPPLIES (Other)		500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00
BUDGET TOTAL		\$41,704.40	\$41,704.40	\$6,953.51	\$35,856.00	\$49,226.54	\$90,196.86	\$80,341.92	\$82,911.03

TOWN OF NATICK
EMPLOYEE JOB/PAY

Emp #	Employee Name	Actual FY'04 Earnings	Budgetary FY'05 Scheduled Earnings	Pay Type	Level- Step	Wks	Rate	Hours	Amount	Funding (52.2 Wks) FY2006	Total Appropriation	Additional Compensation			Total Add'l Comp
												Longevity	Education	Other	
<u>Human Services</u>															
41704	NANCY CARSON	New Hire	<u>\$18,332.64</u>	BASE	HA-3		18.0800	25.0	\$452.00	23,594.40	\$23,594.40	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>